North Walsham Phoenix Group expansion of our Community Pantry service to your area.

North Walsham Phoenix Group's Community Pantry is a community-led initiative that provides discounted food and essential household items. Our aim is to reduce food insecurity and support families by offering low-cost groceries and necessities, thereby complementing food bank services

## How it works

Members pay a nominal annual fee and in return can access a range of food items and household essentials. The pantry is stocked with wholesale goods, allowing us to pass on significant savings to members. We also offer free items, such as feminine hygiene products, pet food and other items to members as available. A Community café is run on-site, helping to create a welcoming space.

## Membership requirements

To become a member of the Community Pantry, individuals must reside within the eligible postcode NR28 (now expanded to include **NR10**, **NR11**, **NR12**, **NR27**). Proof of residence (such as a utility bill or ID showing address) in one of these postcodes is required at sign-up. The **annual membership fee of £2.50** is per household. This small fee helps cover operational costs and enables members to shop at the pantry year-round. There are no other criteria – anyone living in the areas is welcome to join.

## **Opening hours and location**

The Community Pantry is open **Monday to Friday**, 10:00 **AM** – 4:00 **PM**. It is located at 12 **Market Place**, **North Walsham (NR28 9BP)**, in North Walsham town centre. Our team of volunteers will assist with membership enrolment. Members can drop in during opening hours to browse and select the items they need. We strive to maintain a wide variety of non-perishable foods, as well as toiletries and other essentials. The attached community café means visitors can also enjoy a hot drink and a chat and learn about some of the other support services that operate from the Phoenix Building.

To summarise, North Walsham Phoenix Group's Community Pantry is now open to residents of your parish. It offers an affordable food source for anyone who may need a bit of extra support, without any judgment or complex referral process and is **not** means tested. We believe this expansion will be a positive resource for families and individuals in the NR10, NR11, NR12, NR27 and existing NR28 communities, especially amidst rising living costs. Your help in publicising the pantry's availability and benefits would be invaluable in helping us reach people.